

## **IATP Website Privacy Policy**

**IATP S.A. and IATP Technical Resources (herein after called “IATP”)** Privacy Policy covers how we collect, use, disclose, transfer, and store your personal data. Please take a moment to familiarize yourself with our privacy practices and let us know if you have any questions.

### **Collection and Use of Personal Information**

Personal information is personal data that can be relating to an identified or identifiable person.

You may be asked to provide your personal information anytime you are in contact with IATP. IATP may share this personal information with its service providers and use it consistent with this Privacy Policy. We may also combine it with other information to provide and improve our services, and advertising.

### **What personal information we collect**

#### **■ Personal information provided by you**

When, upon your request we create an IATP User Account in the IATP platform we may collect a variety of personal information, including your name, e-mail address, phone numbers and picture.

When you use log in i.e. when you enter a search query, or register a search, or create a user profile, you will be asked to provide certain forms of personal information.

As is true for most websites, we gather some personal information automatically and store it in log files. This personal information includes Internet Protocol (IP) addresses, browser type and language, Internet service provider (ISP), referring and exit pages, operating System, date/time stamp, and clickstream data.

We use this information to understand and analyze trends, to administer the site, to learn about member behavior on the site, and to gather demographic information about our member/visitor base as a whole.

In some of our email messages, we use a “click-through URL” linked to the IATP website. When Users click one of these URLs, they pass through a separate web server before arriving at the destination page on our website. We track this click-through data to help us determine interest in particular topics and measure the effectiveness of our customer communications. If you prefer not to be tracked in this way, you should not click text or graphic links in the email messages.

#### **■ Personal information provided by third-Party Login Functionality**

We allow Users with accounts of or from third-party services to log into the Service using functionality that those third parties provide. By using such functionalities to log into our website, you permit us to access and use, in compliance with this Privacy Policy, specific identifying information related to all saved Users.

#### **■ Personal information collected by "Cookies":**

When you log in, we may send one or more cookies to your computer or your mobile device. We may use both "session" and "persistent" cookies to collect, store, and sometimes track various types

of personal information with regards to your searches and preferences. Session cookies will be deleted after you close your browser or our mobile apps. Persistent cookies will remain after you close your browser or the mobile apps, and may be used by your devices when you later return to our website. You may remove the persistent cookies using your Web Browser or mobile device settings. If you want to disable cookies and you're using any web browser, go to preferences and then to the privacy pane to disable cookies.

### **How we use your personal information**

- The personal information we collect allows us to ensure the actuation of the IATP mission statement and accordingly keep you informed about the last activities/services and upcoming Conferences & Events. It also helps us to improve our services... If you don't want to be on our mailing list, you should register in the platform in the role of "viewer" or of "guest" you can opt out anytime by updating your contact details in the platform. Please note if you select the above mentioned roles your operative participation to IATP will be seriously reduced.
- We also use personal information to help us develop, deliver, and improve our services.
- From time to time, we may use your personal information to send important notices, such as communications about upcoming Conferences & Events and changes to our terms, conditions and policies.
- We may also use personal information for internal purposes such as auditing, data analysis, and research to improve IATP's services, and member communications.

### **Collection and Use of Non-Personal Information**

We also collect non-personal information - data in a form that does not permit direct association with any specific individual. We may collect, use, transfer, and disclose non-personal information for any purpose. The following are some examples of non-personal information that we collect and how we may use it:

- We may collect information such as role in the IATP organization, Company, Department of service, job title in the Company, full Company address.
- We also may collect information regarding member activities on our website. This information is aggregated and used to help us provide more useful information to our members and to understand which parts of our website and services are of most interest. Aggregated data is considered non-personal information for the purposes of this Privacy Policy.

If we do combine non-personal information with personal information the combined information will be treated as personal information for as long as it remains combined.

### **Disclosure to Third Parties**

Data could be disclosed to third parties as it might be required in order to guarantee or enhance the IATP services: these data shall be treated in compliance to the rules reported in the present statement.

### **Service Providers**

IATP shares personal information with companies which provide services such as IT platform related service, Accountants for accounting services, ICH IATA Clearing House for Invoices Settlements and all the Advisors and Consultants who might be requested for delivering products to you,

managing and enhancing member data, providing member service, assessing your interest in our activities and services, and conducting member research or satisfaction surveys. These companies are obligated to protect your personal information and are compliant with the European regulation on the protection of personal data.

### **Others**

It may be necessary - by law, legal process, litigation, and/or requests from public and governmental authorities within or outside your country of residence - for IATP to disclose your personal information. We may also disclose personal information about you if we determine that for purposes of national security, law enforcement, or other issues of public importance, disclosure is necessary or appropriate.

We may also disclose information about you if we determine that disclosure is reasonably necessary to enforce our terms and conditions or protect our operations or Users. Additionally, in the event of a reorganization, merger, or sale we may transfer any and all personal information we collect to the relevant third party.

### **Protection of Personal Information**

IATP takes precautions — including administrative, technical, and physical measures — to safeguard your personal information against loss, theft, and misuse, as well as against unauthorized access, disclosure, alteration, and destruction.

IATP online services such as the IATP website and platform use Secure Sockets Layer (SSL) encryption on all web pages where personal information is collected. To access these services, you must use an SSL-enabled browser such as Safari, Firefox, or Internet Explorer. Doing so protects the confidentiality of your personal information while it's transmitted over the Internet.

When you use some IATP services or applications like posting a message in the IATP message center or sending a broadcast through the platform, the personal information you share is visible to other Users and can be read, collected, or used by them. You are responsible for the personal information you choose to submit in these instances. For example, if you list your name and email address in a broadcast message or in the message center, that information is public. Please take care when using these features.

### **Integrity and Retention of Personal Information**

IATP makes it easy for you to keep your personal information accurate, complete, and up to date. We will retain your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

### **Access to Personal Information**

You can help ensure that your contact personal information and preferences are accurate, complete, and up to date by logging into your account. For other personal information, we make good faith efforts to provide you with access so you can request that we correct the data if it is inaccurate or delete the data if IATP is not required to retain it by law or for legitimate business purposes. We may decline to process requests that are unreasonably repetitive, require disproportionate technical effort, jeopardize the privacy of others, are extremely impractical, or for which access is not otherwise required by local law. Access, correction, deletion, objection, restriction of processing, transfer or withdrawal requests can be made through sending an e-mail to [privacy@iatp.com](mailto:privacy@iatp.com).

### **Third-Party Sites and Services**

IATP website applications and services may contain links to third-party websites, products, and services. Our services may also use or offer products or services from third parties. Personal information collected by third parties, which may include such items as location data or contact details, is governed by their privacy practices which are also compliant with the European regulation on the protection of personal data. We encourage you to learn about the privacy practices of those third parties.

### **International Members**

Personal information you provide may be transferred or accessed by entities around the world as described in this Privacy Policy. IATP abides by Regulation (EU) 2016/679 of 27/04/2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

### **IATP Commitment to Your Privacy**

To make sure your personal information is secure, we communicate our privacy and security guidelines to IATP employees and strictly enforce privacy safeguards within the company.

### **Privacy Questions**

If you have any questions or concerns about IATP's Privacy Policy or data processing, please **contact us at [privacy@iatp.com](mailto:privacy@iatp.com)**.

IATP may update its Privacy Policy from time to time. When we do so, we may send e-mails to our registered members containing a link to the updated policy and provide choices to opt in to or opt out of some services or features we provide. Please review this Privacy Policy from time to time to stay informed about how we are protecting your information collected by use.