SAA’S FIGHTING SPIRIT
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It’s every airline’s nightmare: an aircraft goes unserviceable at an airport down-route, where the carrier does not have onsite engineering support. A spare part or urgent maintenance is required to get the aircraft back in the air. But, with every airline today having an obsession with its bottom line, it is impossible for it to station engineers and a full inventory of spares at every point on its route network.

So, how does it avoid lengthy delays, irate passengers and the cost of urgently flying out spares or personnel?

The answer is an organisation that began operations more than 60 years ago but which, even today, is hardly known outside the airline industry. Yet it saves its members millions of dollars and innumerable hours of delay every year. The International Airlines Technical Pool (IATP) came into existence in 1948 when a small number of European airlines committed to provide each other with reciprocal technical assistance, without financial settlement, if one of their aircraft went “tech” (had a technical problem).

Today, with 102 full airline members and 32 associate members, IATP companies can be found all over the world. They include eight African and 15 Middle Eastern airlines (there is some overlap with north African members in those totals) that will come to the aid of airlines usually regarded as competitors. Remarkably, it remains a not-for-profit organisation, which agrees cost-sharing formulae with its members for the services it organises.

The IATP system is very simple: if a member’s aircraft needs a spare part, it can borrow that component from a fellow IATP member for 14 days, with a further seven-day period to return it. There are formulae by which any costs are calculated and eventually billed to the airline. However, any costs to member airlines are considerably less than they would incur if they had to buy or transport the spares to a stranded aircraft.

In the summer 2013 season, for example, IATP members shared around $190 million in spare parts and provided line maintenance pooling at more than 400 locations.

One major participant in IATP is Egyptair. A member since 1962, it operates maintenance services for foreign airlines within Cairo and can also call on fellow IATP members abroad when required.

This can be particularly important in areas of Africa, where MRO facilities are at a premium in several regions. “With IATP, if we’re in the middle of nowhere, there’s always a way to find someone,” said Tarek Ghoneim, Egyptair.
Maintenance & Engineering’s marketing and maintenance contract director. IATP, he said, has played a major role with Egyptian maintenance and will continue to do so into the future.

Third-party maintenance revenues became increasingly important during the Arab Spring and Egyptian Second Revolutions, when the political upheavals led to sharp downturns in inbound passenger traffic.

“We’re always looking for more members,” said Essam Hanafy, vice-president of IATP’s board of directors, whose ‘day job’ is as the chairman’s advisor for materials at Egyptian Maintenance & Engineering. Increasing the number of airlines means increasing the resources available to members, he said.

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A non-IATP member airline can still call on IATP members hold two conferences each year to conduct business before the start of airlines’ summer and winter seasons. This provides a forum for the airlines’ technical decision-makers to identify the most cost-effective support solutions for their airline. Possibly the most important aspect, however, is networking between the representatives of the carriers that attend.

Creating and maintaining personal links between airlines’ maintenance departments provides the essential contacts that enable urgent repairs to be carried out swiftly when an airline goes unserviceable at a distant location. At the most recent conference in Hamburg, airline representatives spoke of the benefits that IATP membership brings their respective companies.

Several delegates commented that, because of IATP, the airline maintenance community felt like a global family. Here’s what some of them had to say:

**Ethiopian Airlines:** Zeweter Abebe, supervisor AOG desk. “There’s no doubt about it, it develops relationships between individuals that really speed up responses on AOG days.”

**South African Airways:** Danny Boulanger, project co-ordinator of IATP’s board of directors, whose ‘day job’ is contract coordinator line stations. “It’s through this forum that we know each other. For example, a member airline had a 747 in Nairobi with leaking landing gear seals. Through our contacts, the managing director of a member airline contacted me, asking if we could assist. We had people on standby within 30 minutes and on a flight to Nairobi within a few hours. If it hadn’t been for these contacts, it would have taken a lot longer to fix the problem.”

**Libyan Airlines:** Sadegh Lasbaai, technical advisor. “These meetings give an opportunity for Libyan Airlines to choose the right companies that can handle our aircraft throughout our network. We consult people at these meetings about technical affairs, especially spares and maintenance.”

Within IATP there are 10 parts, maintenance or equipment pools, either covering a particular model of aircraft or types of ground equipment. There is also the aircraft recovery pool, mentioned above.

Currently, most types of jet airliners are covered. Significantly, IATP has a new target of supporting regional aircraft and talks are under way to bring Embraer and Bombardier aircraft within its responsibilities. This is likely to be particularly significant in Africa.

The IATP website also acts as an asset for members. Click on a station and it gives all the contact information for that location, together with a list of the spares that are available there.

Outside the main conference and negotiating sessions, delegates networked with colleagues and suppliers’ representatives.